

"These indicators are based on a survey of 259 students and 15 employers. This sample represents 40.9 per cent of this organisation's training delivery in the 2014 calendar year. The Learners and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines."

# Registering body report

29 Jun 2015

## RTO Information

NTIS number	21985
Name	Health Careers International Pty Ltd
Street Address	597-599 Upper Heidelberg Road
City/town/suburb	Heidelberg Heights
State	VIC
Post code	3081

## Learner and employer response

	Learners	Employers
Response count (number)	106	9
Population count (number)	259	15
Response rate (per cent)	40.9	60.0

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	79.0	18.3	76.4	16.0
Trainer Quality	81.0	14.8	80.2	12.1
Effective Assessment	77.1	16.3	76.9	12.3
Clear Expectations	78.4	15.7		
Learning Stimulation	76.0	15.4		
Training Relevance	79.8	15.9	77.8	10.8
Competency Development	80.6	13.9	74.8	12.8
Training Resources	78.1	17.1	75.3	12.1
Effective Support	78.5	14.9	71.0	9.9
Active Learning	80.0	13.9		
Overall Satisfaction	78.5	17.2	84.0	9.8

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Our students and employers database is localised in Melbourne, Sydney and Perth
Main ways data has been used for continuous improvement	We have upgraded our e-learning platform more user friendly with the feedbacks. We have enriched the online library with lot more resources. Also revised and updated the assessments with more skills based training. We have introduced the student support team to deal with the technical and academic issues immediately.