IHNA Australia

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CHC52021 - Diploma of
Community Services
(Case Management)

EDUCATION *for*
EMPLOYMENT:
Bridging the gap globally

For Domestic Students

About the Course

The Diploma of Community Services (Case Management) is ideal for gaining the necessary skill sets for a profession in the Community Services sector. Students can become an advocate in areas such as family welfare, community health, employment services and disability services. The responsibilities of Case Managers are diverse in nature but generally include duties such as the implementation of service programs, the evaluation and assessment of client needs, and coordinating referral processes.

Students may undertake this course as an entry pathway into the care/ support industry. Our course is directed towards developing multiskilled workers who can communicate effectively and advocate on behalf of clients, employ counselling techniques, work one-on-one and in groups, apply all aspects of case management, including complex assessment and referral, implement community development strategies, understand the impacts of sociological factors on clients and case management techniques.

Course Details

Duration:
78 Weeks (18 months)

Training Hours:
1505 Hours

AQF Level:
5

Course Delivery:
Blended

Campuses:
Melbourne, Sydney, Perth, Brisbane

The course is provided through a Blended delivery. It will be delivered over 1505 hours including theory delivery, formative activities (925 Hours), simulation-based training, summative assessment (155 hours) and 400 hours of professional experience placement (PEP).

Job Outcomes

- Senior Youth Worker
- Aboriginal Housing Worker
- Community Development Worker for Social Housing
- Assistant Community Services Worker
- Community Work Coordinator
- Support Facilitator (Disability)
- Support Facilitator (Community Services)

- Assistant Community Worker
- Coordinator of Volunteer Work
- Community Access Coordinator
- Pastoral Care Counsellor
- Youth Housing Support Worker
- Housing Manager
- Welfare Support Worker
- Community Housing Worker

- Case Coordinator (Disability)
- Housing Assistant
- Community Recreation Coordinator
- Community Housing Resources Worker
- Family Services Coordinator
- Pastoral Care Worker
- Community Worker

This course follows Competency-based training which is the concept that individuals learn at different rates as well as through different modes and different environments and that the skills and knowledge that a student has acquired previously are able to be formally recognised.

Mode of Delivery

Blended Delivery

(Blended: Online real-time theory tutorials with on-campus skills training in a simulation environment)

Students must attend 20 hours of classes per week. This includes simulation-based assessments and professional experience placements.

20 contact hours per week will be delivered through synchronised online learning, which includes on-campus simulation-based training and professional experience placements.

In addition to structured learning, students should plan for approximately 10 hours per week of unstructured learning.

Students must meet additional requirements for professional experience placements (PEP), such as obtaining a clear police check, working with children check, and necessary immunisations.

Simulation-based assessment (1 to 2 weeks on campus) and Professional Placement (400 hours, approximately 3 to 4 weeks) are mandatory.

*Please call your respective campus locations for more details

Entry Requirements

There are no formal entry requirements for this course; however, applicants should demonstrate ability to perform tasks as required by the industry.

IHNA Admission Requirements

- 18 years of age and above at the time of commencement of the course*

- Successful completion of an Australian Year 12 course or equivalent.

*Mature age students (22+) may also be considered without the minimum education requirements. Each case will be reviewed individually to ascertain the capacity of the applicant to meet course requirements.

Additional Requirements

Language, Literacy and Numeracy (LLN) requirement

All students are required to undergo the LLN test proffered by IHNA for their suitability to be determined for undertaking the course successfully.

Digital literacy

- Basic computer skills covering the most common usages of a computer, including managing computer files, word processing, using spreadsheets and databases; creating presentations; finding information and communicating using computers; and being aware of social and ethical implications of Internet use.

Professional Experience Placement (PEP) requirements

- » A satisfactory National Police Clearance (NCC) or Australian Federal Police (AFP) Clearance certificate
- » Immunisation records
- » Working with Children Check (WWCC)
- » National Disability Insurance Scheme (NDIS) Clearance
- Students must declare a disability or disorder (if any), or if they are on any medication which may require reasonable adjustments.

Where a student breaches the above requirements, they could be excluded from their practical placements which may result in unsuccessful completion of the course.

Fees & Funding

Full Fee: $5,990

State Funding

Victoria	
If the student is eligible for Government funding, student pays: $0	This training is delivered with Victorian and Commonwealth Government Funding

Western Australia
Currently no funding available, please contact us for current fee options.

New South Wales
Currently no funding available, please contact us for current fee options.

How to Enrol

Online

Submit your application through our website
www.ihna.edu.au

Email

Send an email to
enquiry@ihna.edu.au

Face to face

Appointments are available by contacting us through our Toll-Free number.

You can speak to our admissions consultant if you are unsure about the process.

Toll free : 1800 22 52 83

Accreditation

Contact us
Institute of Health & Nursing Australia

Melbourne | Perth | Sydney | Brisbane

☎ **1800 22 52 83**   ✉ **enquiry@ihna.edu.au**   🌐 **www.ihna.edu.au**